



IOM Humanitarian Hubs in Borno State serve as a crucial centre for coordinating and delivering humanitarian assistance in conflict-affected areas.

IOM Humanitarian Hubs Management

Currently, IOM operates nine humanitarian hubs in north-east Nigeria, consisting of a 124-bed base camp in Maiduguri (Red Roof), two field hubs in Banki with a combined capacity of 92 beds, and 17 Bama, 92 Banki, 20 Damasak, 23 Dikwa, 24 Gwoza, 20 Monguno, and 14 Ngala. The humanitarian hubs provide a safe operating space for humanitarian responders, enabling them to access and provide better-quality assistance to the population affected by the conflict. The hubs offer SRM-compliant accommodation, including food service, office space, cable TV service, and meeting and training facilities. The field hubs also host the internet connectivity service from the Emergency Telecommunications Sector (ETS) to ensure the security and safety of the partners using humanitarian hubs.

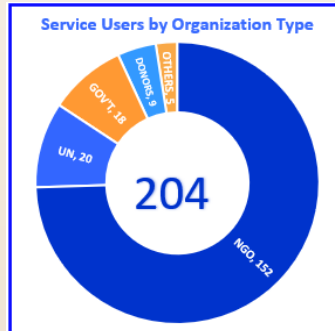
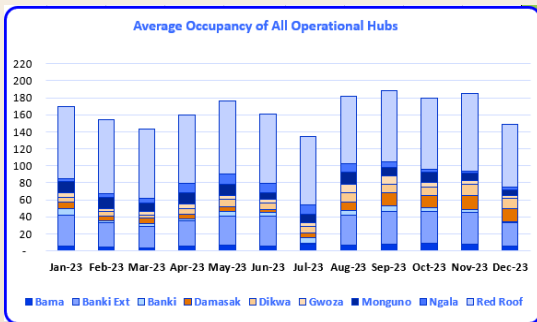
Highlights for the year 2023

- In 2023, the nine operational hubs located in Borno State provided accommodation services, ETS internet access, office space, and meeting and training facilities to aid workers in the field. A total of 6,399 individuals were assisted, with 4,607 in the field hubs and 1,743 in the Red Roof.
- A total of 61,651 bed nights were recorded in the year under review, comprising of 31,133 in field hubs and 30,518 in the Red Roof.
- A total of 204 organisations were attended to across the red roof and field hubs through the humanitarian hub's services (152 NGO, 20 UN, 9 donors, 18 government agencies, and five contractors).
- A daily average occupancy of 171 individuals was recorded (This include, 85 at Red Roof and 86 across the eight deep field hubs) in 2023.
- A total of 202 activities were hosted in the field hubs by 48 organisations, with 64 activities being held in the Red Roof and 138 in the deep field hubs. These hubs served as training and meeting facilities for humanitarians and recorded 2,928 participants, with 966 attending in Red Roof and 1,962 in deep field hubs. The activities included local government humanitarian response coordination meetings, trainings, and other humanitarian events.
- ETS hosted internet services in the deep field hubs, providing a total of 1,175 individuals in 2023 from 112 organisations who were non-resident humanitarians in the eight deep field hub locations.
- A total of 10 organisations were provided with office space in the red roof hub to enable them to coordinate their responses to the affected population in Borno State.

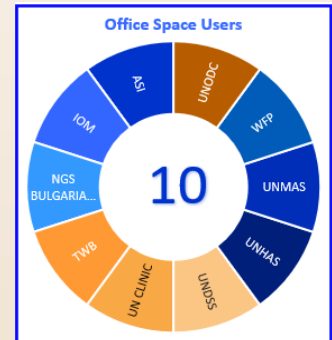
Key Facts

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|--------|--|-------|---|
| 6,399 | Individuals benefited from humanitarian hub in 2023. | 202 | Activities were hosted across all the hubs. |
| 331 | Bed capacity across all hubs (124 Maiduguri, 17 Bama, 92 Banki, 20 Damasak, 23 Dikwa, 24 Gwoza, 20 Monguno, 14 Ngala). | 204 | Organization from UN, INGO, National NGO, Donors, Government Partners, and Contractors were recorded across all the hubs. |
| 61,651 | Bed nights were recorded across all the hubs. | 1,175 | Individuals who are non-residents in the field hubs had access to internet service. |

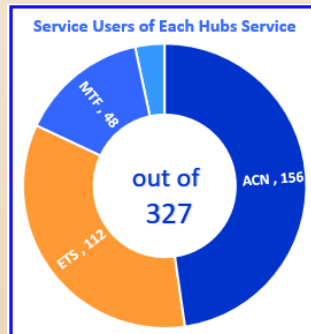
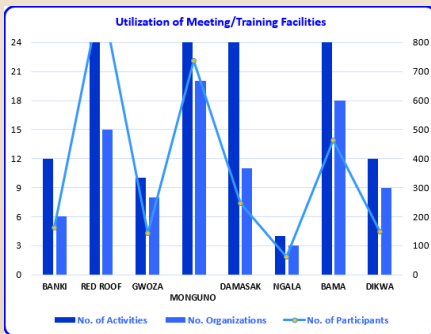
ACCOMMODATION



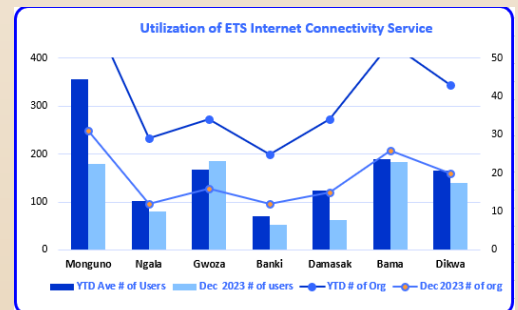
OFFICE SPACE



MEETING/TRAINING FACILITY



INTERNET (ETS) SERVICE



IOM HUMANITARIAN HUB IS SUPPORTED BY:



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